

Peer Support Specialist – Solstice House & Warmline

SOAR Case Management Services Inc. (SOAR), is seeking an experienced and responsive **Peer Support Specialist** (Full-time or part-time) to join our team working overnight shifts. Our Peer Run Respite services are offered through Solstice House, which is a short-term, supportive, homelike resource for individuals who are experiencing an increase in mental health and/or substance use symptoms and stressors, or for those in need of support and services to aid in their recovery and wellness. We offer a casual and collaborative work environment nestled in Madison, WI. Your contributions as a Peer Support Specialist will include:

- Provide recovery-oriented, person-centered peer support services to guests at Solstice House and warmline callers.
- Serve as a mentor for peers and provide them with an example of what they can strive for in their recovery.
- Encourage and inspire guests and callers to actively engage and maintain relationships with programs during and following respite stay.
- Coordinate the logistics of guest arrival including pre-arrival guest screening, orientation, community referrals, and guest engagement at Solstice House.
- Coordinate the logistics of guest departure including departure planning, and follow-up evaluation.
- Accurate and timely completion of documentation of warmline callers and guest data.
- Maintain a safe, sanitary, and healthy environment at the Solstice House, including following cleaning procedures consistent with CDC and DHS recommendations.
- Communicate and provide consultation with other staff members.
- Recognize and respect the lived experience of all guests and callers.
- Represent the Solstice House/Warmline at community events as appropriate.
- Attend and actively participate in bi-weekly Solstice House Team meetings.

To be successful in the Peer Support Specialist opportunity, you will need:

- High School Diploma or GED is preferred.
- Active State Certified Peer Specialist certification is preferred; if not certified, have the ability to become a Certified Peer Specialist within 2 years of hire.
- Identify as a person with lived experience of recovery with mental health and/or substance use issues.
- Demonstrated ability to provide peer care in a social service setting is required.
- To have already received the COVID-19 vaccination or be able to receive the vaccination ASAP is preferred.
- Demonstrated understanding of principles of recovery.
- Demonstrated ability to communicate effectively (both orally and in writing).
- Demonstrated ability to work collaboratively with a range of personality types.
- Demonstrated ability to value recovery and recognize the importance of culturally appropriate, patient-centered, trauma-informed care.
- Must possess a valid driver's license, insurance to meet state requirements, and access to a vehicle to use for work related purposes.
- Must be able to successfully pass a care giver background check at hire and annually thereafter in accordance with the state and local DHS requirements.
- Must have secure phone and internet access to work remotely due to pandemic.

- Must be able to work overnight shifts through the week and weekend.
- Individuals in historically marginalized groups are encouraged to apply.

In exchange for your talents, SOAR offers competitive pay. We offer competitive benefits for full-time employees and a 401k plan after meeting the eligibility requirements.

Please share your resume by sending to soarhr@soarcms.org, we look forward to hearing from you!

SOAR is an Equal Opportunity/Affirmative Action Employer.